**A SMART APPLICATION FOR CAFETERIA AUTOMATION**



**PROJECT ID-**

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**University of Education**

**A SMART APPLICATION FOR CAFETERIA AUTOMATION**

**BS INFORMATION TECHNOLOGY 2016-2020**

A project submitted in partial fulfillment of the requirements for the award of the degree of

BS in information Technology.

**UNIVERSITY OF EDUCATION LAHORE**

**CAMPUS FAISALABAD**

February 2020

“I hereby declare that I have read this project documentation and in my opinion this project is sufficient in terms of scope and quality for the award of the degree of BS in Information Technology.”

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Name: **Usman Rafi** Name:

Designation: Lecturer Designation:  
University of Education. University of Education.

**DECLARATION**We declare that this project title entitled “**A smart Application for Cafeteria Automation**” is the result of our own research and development except as cited in the references. This project has not been accepted for any degree and is not concurrently submitted in candidate for any other degree. At any time if our statement is found to be incorrect even afterwards of BS in Information Technology the university has the right to withdraw my BS in Information Technology degree.

Signature: Signature:

Name: WAQAS Name: M.TAMOOR

Date: Date:

Signature: Signature:

Name: BAREERA ANAM Name: M.ABU-BAKKAR

Date: Date:

### PLAGIARISM UNDERTAKEN

We solemnly declare that project work presented in this documentation entitles **“A Smart Application for Cafeteria Automation**” is solely our work with no significant contribution from any other person. Small contribution/help wherever taken has been acknowledged and that complete project has been written by us.

We understand that zero tolerance policy of the HEC and University of Education, Lahore towards plagiarism. Therefore, we as an author of the above titled project declare that no portion of our project documentation and any material used as reference is properly referred/ cited.

We undertake that of we found guilty of any formal plagiarism in the above titled project even after award of BS degree, the University reserve the rights to withdraw our BS degree and that HEC and the University has the right to publish our names on the HEC/University Website on which names of students are place who submitted plagiarized projects.

Signature: Signature:

Name: WAQAS Name: M.TAMOOR

Date: Date:

Signature: Signature:

Name: BAREERA ANAM Name: M.ABU-BAKKAR

Date: Date:

|  |
| --- |
| **CERTIFICATE OF APPROVAL**    This is to certify that the project work presented in this documentation entitled, “**A Smart Application for Cafeteria automation”**, was conducted by **“Waqas Hussain”, “Muhammad Abubakkar”, “Bareera Anam”, “Tmoor Akhtar”**, under the supervision of **“ Usman Rafi”**. No part of this project has been submitted anywhere else for any degree. This project is submitted to the **“University of Education/Faisalabad campus ”** is partial fulfillment of the requirements of the degree of BS in Information Technology. |

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### OFFICE OF CONTROLLER OF EXAMINATION NOTIFICATION

No: \_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_

It is notified for the nomination of all the concerned that Mr. Waqas, Mr. Muhammad Abubakkar, Ms. Bareera Anam, Mr.Tamoor Akhtar are students of BS Information Technology of University of Education has completed all the requirements for the award of BS Degree in the discipline of Information Technology as per detail given hereunder:

#### **BS in Information Technology Cumulative Result**

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|  | | **Credit Hours:\_\_\_\_\_\_\_\_\_\_\_** | | | **Cumulative**  **Grade Point**  **Average**  **(CGPA)** |
| **Registration No** | **Complete Name** | **Course work** | **Project** | **Total** |
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Project Title: A smart Application for Cafeteria Automation

Name of Supervisor:  **Usman Rafi**

**Signed by**

**Controller of Examination**

**ACKNOWLEDGEMENT**

In the Name of Allah, the Most Gracious and the Most Merciful.

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May Allah S.W.T bless all the effort that has been taken to finish this project.

Thank you.

**ABSTRACT**

Traditional system involves paper work in the form of maintain various files and manuals. Maintaining critical information in the files and the manuals is full of risk. Nowadays people don’t have much time to spend in cafeteria by just there and waiting for waiter to take order. Many students and teachers visits cafeteria in lunch break and recess so they have limited time to eat and return to their respective offices and classes. So the purpose of this project is to develop a computerized App for online food ordering system that can be used to revolutionize the traditional system that currently implemented in campus cafeteria. After installing App and creating account customer login to system and navigate the cafeteria menu presented in the campus cafeteria and order food using their smartphones. Students do not have to worry about finding or taking a long time to choose what food they want to eat. This mobile App can save time and effort at the same time. Not only that, this App also offers convenience of checking the food items served, this function will benefit the students especially those with allergies to some food product, and students who want to keep their diet. In addition, it can also provide efficiency for the cafeteria by reducing time consuming, human errors and providing good quality customer service.

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**[Chapter 1]**

**[GATHERING AND ANALYZING INFORMATION]**

**1.1Introduction & Background**

Smartphones have revolutionized the human lifestyle of today. This is because  
"Mobile Applications" (Mobile Apps) an internet application designed specifically to  
help smartphone users by connecting to the Internet. Most of us always want updates  
fast, so Mobile Apps can help users to provide information quickly. The technological  
advancement of this era has made it easier to work and save time and effort. However, student often having a difficulty to find them prefer food in the campus. Meanwhile, there also a case for student who were allergic to certain food product to eat and this problem need to be dealt with. While in the cafeteria itself, there is a weakness in manual food ordering that were commonly used by cafeteria when ordering food. These problems have led to the idea of developing a system that would help to check the food that available in the cafeteria, check food ingredient and online food ordering.

The customers of today are not only attracted because placing an order online is very convenient but also because they have visibility into the items offered, price and extremely simplified navigation for the order. Cafeteria Automation system that we proposed here, greatly simplifies the ordering process for both the students and the cafeteria. System presents an interactive and up-to-date menu with all available options in an easy to use manner. Students can choose one or more items to place an order which will land in the Cart. Students can view all the order details in the cart before checking out. At the end, students get order confirmation details. Once the order is placed it is entered in the database and retrieved in pretty much real time. This allows Cafeteria Employees to quickly go through the orders as they are received and process all orders efficiently and effectively with minimal delays and confusion.

This project aimed to develop system that help customer to get their preferable food and also help to improve food ordering in campus cafeteria all together.

**1.2 Problem Statement**

There are few problems that lead to this project.

1. Firstly, student does not know when or where their favorite food will serve in the cafeteria. Student often struggle to look for their preferable food.
2. The challenges encountered by existing system serves as major drawbacks to the realization of efficiency and customer satisfaction.
3. Student who have allergic to certain food product manual method in food ordering process is slow to serve.
4. Manual order involving the traditional writing on a piece of paper as their food order processing. This method however is not efficient as it bound to encounter with errors  
   when dealing with multiple orders such as food serve not in sequence, missing of food  
   order paper and so on having difficulty to find which food they can eat. This may be seen as small case that most of people to overlook this matter.
5. Students will have to make long queues before placing their orders especially during peak hours. Having placed their order, the customer must then wait near the counter until their order is ready for collection.

**1.3 Goals and Objectives**

The goal of this project is to create a system that will display food menu that available in the campus cafeteria. Food deliver service will be provided to help student to shorten their time to get their meal.

1. To build Mobile Application that allow campus student and staff to check food menu that available in campus cafeteria.
2. This application requires very fewer time factors as compared to manual system.
3. This Application provides fast and efficient automated environment instead of slow and error prone manual systems.
4. To improve food ordering system by ordering the food and then the food will be delivered to the customer.
5. To increase efficiency and improve services provided to the customers through better application of technology in daily operations.
6. To help cafeteria owner to improve their sales.
7. To enable customers to have a visual confirmation that the order was placed correctly.
8. Social Distancing
   1. **Work Limitations**

After researching this project system, online payment using apps not possible  
due to the complex of adding bank API into the system. The payment will be going to  
replace with cash on delivery service.

* 1. **Methodology**

A project management methodology is essentially a set of guiding principles and processes for managing a project.

* + 1. **Available Methodologies**

Below, we will take a look at 2 of the most popular available project management methodologies.

* + - 1. **Waterfall**

The Waterfall methodology is the traditional methodology on this list. It was first outlined by [Dr. Winston Royce in 1970](http://www.cs.umd.edu/class/spring2003/cmsc838p/Process/waterfall.pdf) as a response to managing the increasingly complex nature of software development. Since then, it has become widely adopted, most prominently in the software industry. The Waterfall method is divided into discrete stages. You start by collecting and analyzing requirements, designing the solution (and your approach), implementing the solution and fixing issues, if any.

Graphically, you can represent it as follows:

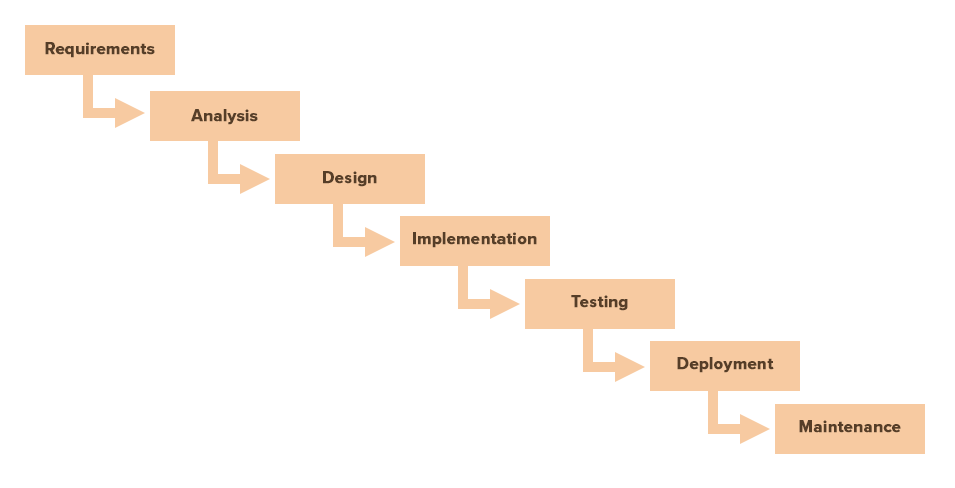


Fig 1.1

The Waterfall methodology is most commonly used in software development. It works best for the following project types:

* Short, simple projects
* Projects with clear and fixed requirements
* Projects with changing resources that depend on in-depth documentation

**Drawbacks of Waterfall Method**

1. You cannot go back a step, if a design phase has gone wrong. Things can get very complicated in the implementation phase.
2. High amounts of risk and uncertainty.
3. Not a good model for complex and component based projects.
   * + 1. **Agile**

Agile, another software development-focused PM methodology, emerged as a response to the failure of Waterfall method for managing complex projects. In approach and ideology, Agile is the opposite of the Waterfall method. As the name implies, this method favors a fast and flexible approach. There is no top-heavy requirements-gathering. Rather, it is iterative with small incremental changes that respond to changing requirements.

Agile methodology described as an “iterative” and “incremental” approach. Actually in waterfall method, development team will get only one chance to get each phase (like design, development, testing etc.) of a project. Whereas in Agile methodology, these phases are continuously revisited periodically to identify/ understand the project’s progress and direction.

* + - * 1. **Different Agile Methodologies**

Different agile methodologies are available but here we discuss only three major methodologies

1. **Scrum**

Scrum is one of the main Agile methodology and is mostly used by project teams. It involves several roles including a Scrum Master (the team leader), a Development Team, and an Initiative Owner. The Scrum process or Scrum Cycle occurs over a set time period, which includes steps like Sprint Planning, The Sprint, Daily Standup Meeting, and Sprint Review.

Scrum can be considered as a framework for project management which can be applied to build a product quickly and with minimum complexities. A scrum team can use methods and practices from other agile flavors as per their needs. Scrum is not something curated specifically for software world problems and can also be used by other industry projects.

1. **Kanban**

Kanban is known within Agile as a product-focused methodology. The Kanban Board is ideal for teams who need visualization in their work process — to physically see what to do and what will come next. Kanban is an ongoing process that adapt as the work goes on, whereas Scrum has a set time process that has a beginning and end date (until a new process starts).

1. **Extreme Programming (XP)**

XP is popular among smaller sized software development teams as it gives a lot of attention to the customer and their relationship with the development team. XP is a set of software practices aimed to deliver a quality product responsive to the changing client requirements. XP teams typically work in iterations that are one or two weeks long, the reason being XP believes in faster releases and quicker feedback.

* + 1. **Chosen Methodology**

Methodology that we choose to complete this project is Scrum Agile Software Development Methodology.

* + 1. **Reason to Choose Scrum Agile Methodology**

Scrum is recommended for smaller teams that mainly focus on project work. Those who use Scrum will benefit from its focus on an iteration format (Sprints) that sets out to execute the entire project process by using repetition. Scrum approach divides the working process into equal sprints - their duration may vary, everything depends on the specific sprint. Before we start a sprint, it is necessary to draw up tasks for this sprint. When it is completed, all results are discussed. This method makes it possible to lower development costs and make management process more efficient.

**1.5.4. Agile vs Traditional(Waterfall) Software Development**

Generally traditional software development includes sequential series of steps like requirement understanding, design, development, testing the product and product release. First, the requirements are clearly discussed with the client and documented. Then the second step will be the design phase which includes the design and visualization of software architecture. Later, the coding phase will start and followed by testing. At the end of the project, the product will be deployed.

In Agile Methodology, project visualization will be built at the beginning of the project itself and then the entire team follows this visualized structure (as shown in Fig 1.2).

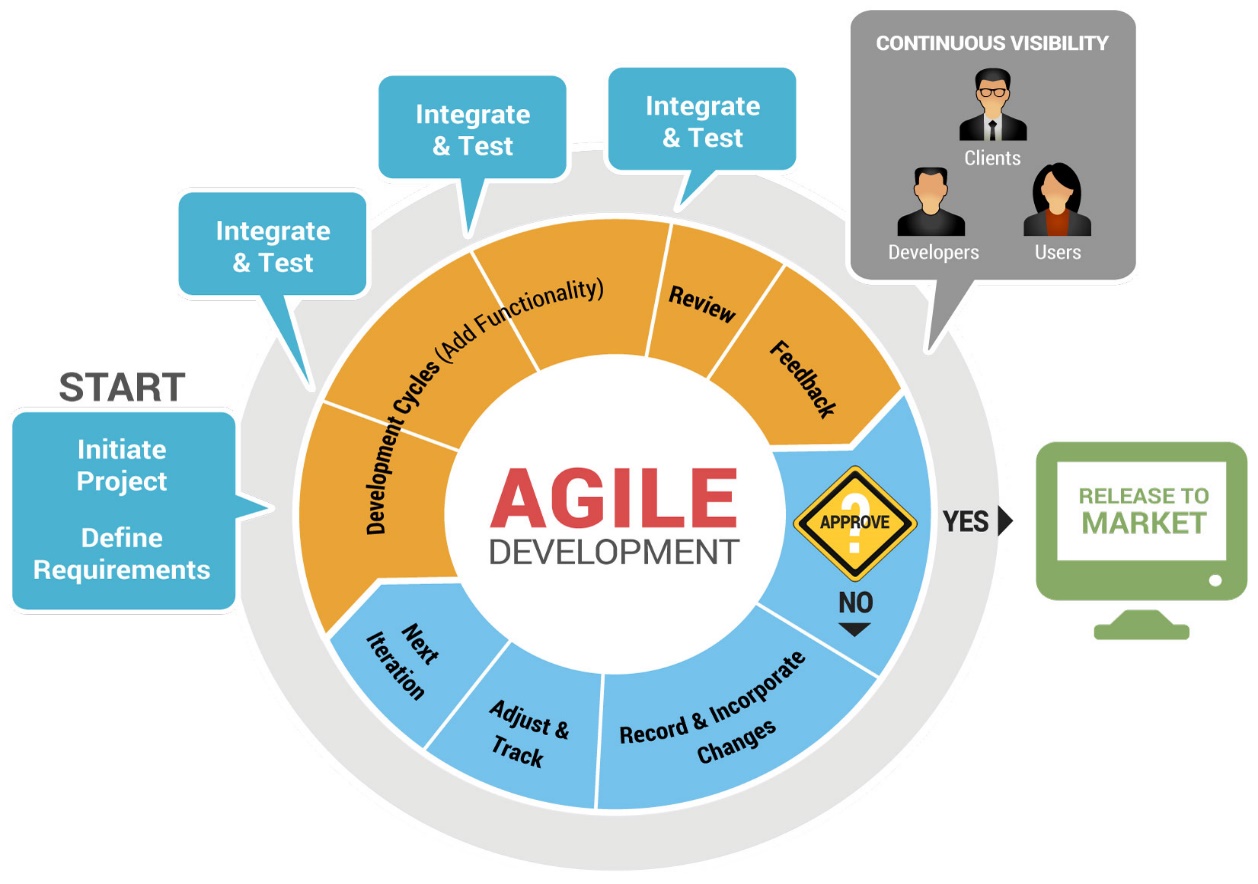


Fig 1.2

The “inspect-and-adapt” approach from Agile methodology, greatly reduces development costs and time to market the product because here teams can develop the software while gathering changes in requirements. The stakeholders can provide feedback to the development team to improve the quality of the product.

Thus Agile methodology help us to build the right product. There are some benefits of using Agile Methodology:

1. Real-Time-Planning
2. Immediate Changes
3. Sprint by Sprint (Iterations).
4. Instant Feedback from Customer
5. Efficient Risk Management

**[CHAPTER 2]**

**[Software Requirement Specification]**

**2.1 Functional Requirements**

|  |  |  |
| --- | --- | --- |
| **Require-mint No** | **Requirement**  **Name** | **Requirement**  **Description** |
| FR1 | Register –User | Before ordering any food using this application user must have to register first.  Following information will be needed for the registration process:   * User Name * Email-id * User Password * Mobile No |
| FR2 | Login-User | After completing registration successfully user can login to the application.  Following information will be needed for Login:   * User Name/E-mail id * User Password |
| FR 3 | Forgot Password | If user forgot his password, then he/she can recover the password using Forgot Password option at the Login screen.  Following information must be needed for the recovery of password:   * Registered E-mail id |
| FR4 | Display the Main/Home Screen | After Login successfully user can navigate to the main screen of application. Following information’s will be displayed at the main screen of the app.   * Food Categories * Best Deals * Popular Foods * Menu icon at the left top corner of the app * Cart icon will be displayed at the top right corner of the app |
| FR5 | Display the Menu | User can navigate to the Menu screen after clicking on Menu icon at the left top corner. User can move to the following features that are shown under the Menu icon.   * Food Menu * Search Bar * Profile * Cart * Order’s * Logout |
| FR6 | Food Selection | Lots of foods categories are available in the cafeteria that are also available in this app with their prices. So user can select one or more than one food items at a time from the list of foods by clicking the food image. |
| FR7 | Add to Cart | After selecting food items user can feel free to place an order by clicking “Add to Cart” button at the bottom of the screen. |
| FR8 | Changes to Order/Review the Order | Changes to Customer order means user can make changes in the selected order. Following changes can be done to the order:   * Add more food items * Remove some food items * Delete the order   After changes in the order if customer wants customer can review the complete order before placing/confirming the order. |
| FR9 | Place  the Order | After selecting the food and clicking on “Add to Cart button” at the bottom of the screen user will navigate to the “Place the Order” screen where following information’s are displayed.   * Selected food items with their prices * Total bill of selected food items * Quantity of each food item   After seeing his/her order user can place the order by Clicking on Place the Order button at the Bottom of screen. |
| FR10 | Payment and Address Details. | After Confirming Order user navigate to the Payment and Address details where user will add his/her address details where to order will be delivered only inside the university.  Payment only will be made on time delivery. |
| FR11 | Profile Settings | User can do following operations with his/her profile:   * Update   If the user wants to update his profile he/she can update his/her profile by clicking on profile button under menu button at the left top corner.  User can update his username, password and profile picture.   * Delete   User can also delete his/her account.   * Insert   User can also insert some additional information which are not required to use this application but for the better look profile like that.   * Profile picture * Date of Birth * Course of study * Current semester * Session |
| FR12 | Logout | User can also Logout by clicking on logout button which are present under the menu button at the left top corner |
|  |  |  |

**2.2 Non-Functional Requirements**

Some important non-functional requirements of this app are followings:

|  |  |  |
| --- | --- | --- |
| Requirement  No | Requirement  Name | Requirement  Description |
| NFR1 | Security and Privacy | Security and privacy are the most important non-functional requirements of any system not only ours.  Security is about protecting of data whereas privacy is about safeguarding user identity.  Some important requirements regarding to security and privacy are followings:   * Preventing from unauthorized access * E-mail confirmation by sending E-mail to the E-mail provided by user during registration * E-mail strategy for Forgotten Password * Any user will not be allowed to delete or add food items into existing ones of the application. * Users shall receive notification of profile changes via preferred communication method of record when profile information is modified. * Personal data of users will not be shared anyone. |
| NFR2 | Accessibility | The extent to which the application can be used by people with the range of capabilities to achieve a specified goal in a specified context of use.  Such as:   * The system will be accessible to people with disabilities. |
| NFR3 | Availability | App will be available during the university timing and we would try to deliver the food to the boys and girls hostel after university timing for the better user experience. |
| NFR4 | User-Friendly | App is very user-friendly and can be easily used by any person who have little more knowledge about smart phones. |
| NFR5 | Integrity | Application maintained the consistency, accuracy, and trustworthiness of data over its entire life cycle.   * For example, if a user orders a burger using this App then burger will be delivered to the customer not a sandwich or any other product. |
| NFR6 | Usability | User will be able to learn, operate, prepare inputs, and interpret outputs through interaction with this application.   * The Application will be easy to use by users who may only have one hand free. * People with no training will be able to use the Application. * A trained user will have the ability to submit a complete order for a food product chosen from menu list within maximum 5 minutes |
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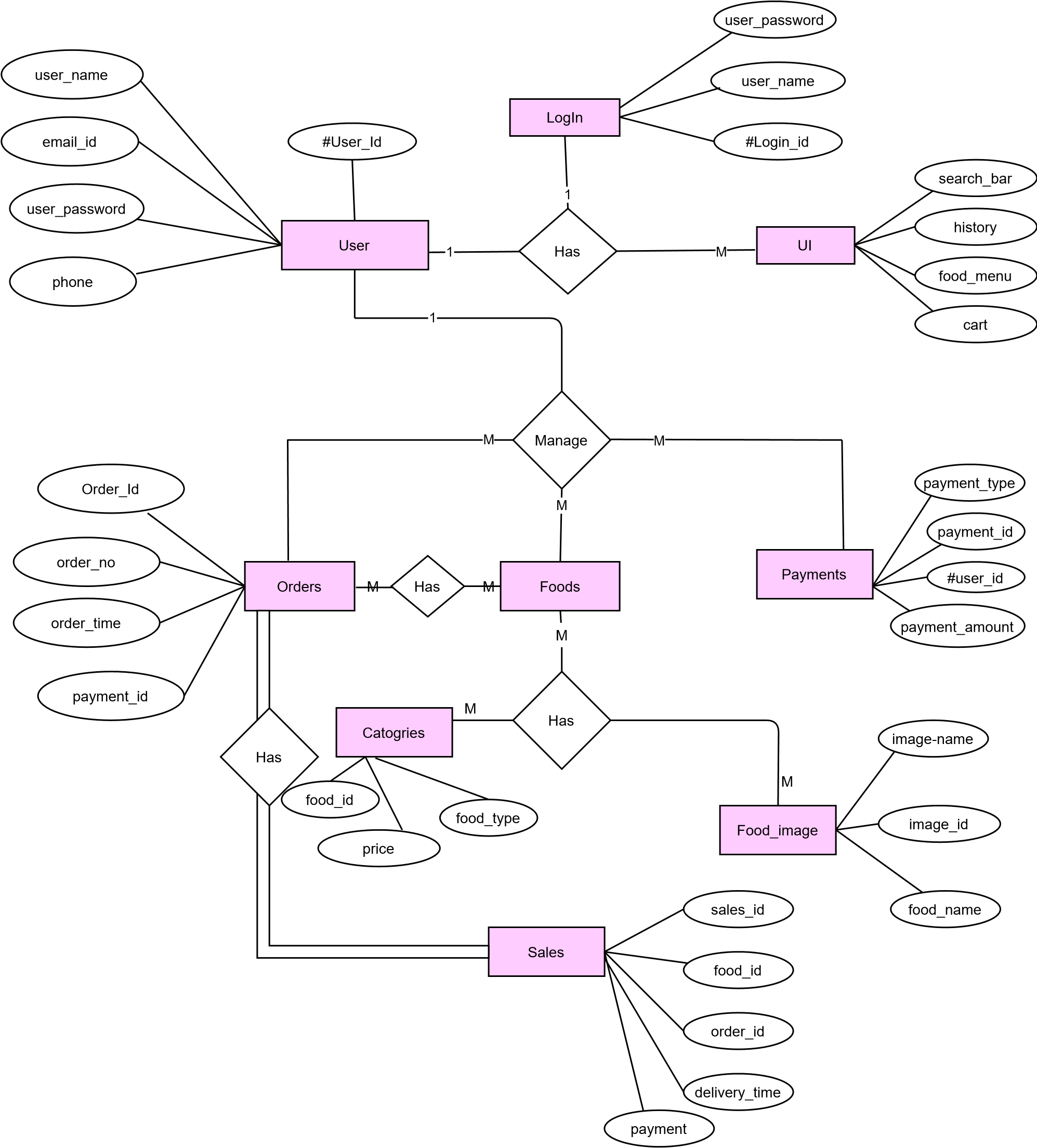
**[CHAPTER 3]**

**[Use Case Description and Use Case Model]**

**[CHAPTER 4]**

**[DESIGN]**

**4.2. ER Diagram**



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